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Attorneys for Plaintiffs

**UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA**

GEORGE MORRIS, JOSE ALBINO LUCERO
JR. and DAVID HALL on Behalf of
Themselves and all Others Similarly Situated.

Plaintiffs,

V.

SOLARCITY CORP. and LEAD GENESIS,
INC.

Defendants.

Case No. 3:15-cv-05107-RS

SECOND AMENDED CLASS ACTION COMPLAINT

JURY TRIAL DEMANDED

1 Plaintiffs George Morris, Jose Albino Lucero Jr. and David Hall (“Plaintiffs”), individually
 2 and on behalf of all others similarly situated, allege the following on information and belief, except
 3 that Plaintiffs’ allegations as to their own actions are based on personal knowledge.

4 **NATURE OF THE ACTION**

5 1. Between October 2015 and April 2016, Defendants SolarCity Corp. (“SolarCity”)
 6 and Lead Genesis, Inc. (“Lead Genesis”) (collectively “Defendants”) made numerous robocalls to
 7 Plaintiffs on their residential and cellular telephones in order to sell them solar panels. Many of
 8 these calls were made using a computer voice imitating a live call center representative. All of
 9 these calls were made using an autodialer. None of the Plaintiffs gave SolarCity prior express
 10 written consent to make these calls. In fact, all of the Plaintiffs’ phone numbers have been listed
 11 on the National Do Not Call Registry for years.

12 2. Plaintiffs bring this action for injunctive relief and statutory damages arising out of
 13 and relating to the conduct of Defendants in negligently, knowingly, and willfully contacting
 14 Plaintiffs and class members on their telephones using an autodialer and an artificial or prerecorded
 15 voice without their prior express written consent within the meaning of the Telephone Consumer
 16 Protection Act, 47 U.S.C. § 227 *et seq.* (“TCPA”), and for making calls in violation of the TCPA’s
 17 national do not call provisions.

18 **PARTIES**

19 3. Plaintiff George Morris is, and at all times mentioned herein was, a resident of
 20 Plano, Texas and a citizen of the State of Texas.

21 4. Plaintiff Jose Albino Lucero Jr. is, and at all times mentioned herein was, a resident of Albuquerque, New Mexico and a citizen of the State of New Mexico.

22 5. Plaintiff David Hall is, and at all times mentioned herein was, a resident of Yuba City, California and a citizen of the State of California.

23 6. Defendant SolarCity is a Delaware corporation with its principal place of business at
 24 3055 Clearview Way, San Mateo CA 94402. Defendant designs, finances and installs solar power
 25 systems.

7. Defendant Lead Genesis is a Nevada corporation with its principal place of business at 8022 S Rainbow Blvd, Las Vegas, NV 89139.

JURISDICTION AND VENUE

8. This Court has subject matter jurisdiction over this action pursuant to the Class Action Fairness Act of 2005, Pub. L. No. 109-2 Stat. 4 (“CAFA”), which, *inter alia*, amends 28 U.S.C. § 1332, at new subsection (d), conferring federal jurisdiction over class actions where, as here: (a) there are 100 or more members in the proposed classes; (b) some members of the proposed classes have a different citizenship from Defendant; and (c) the claims of the proposed class members exceed the sum or value of five million dollars (\$5,000,000) in aggregate. See 28 U.S.C. § 1332(d)(2) and (6).

9. This Court also has federal question jurisdiction pursuant to 28 U.S.C. § 1331 because this action involves violations of a federal statute, the TCPA.

10. Venue is proper in this Court under 28 U.S.C. § 1331 because Defendants transact significant business within this District, a substantial part of the events giving rise to Plaintiffs' claims took place within this District and Defendant SolarCity's principal place of business is in this District.

FACTS COMMON TO ALL CAUSES OF ACTION

A. The Telephone Consumer Protection Act Of 1991

11. In 1991, Congress enacted the TCPA in response to a growing number of consumer complaints regarding certain telemarketing practices.

12. Among other things, the TCPA prohibits “initiat[ing] any telephone call to any residential telephone line using an artificial or prerecorded voice to deliver a message without the prior express consent of the called party. . . .”

13. According to findings by the Federal Communications Commission (“FCC”), such calls are prohibited because prerecorded telephone calls are a greater nuisance and invasion of privacy than live solicitation calls, and such calls are costly and inconvenient.

14. The FCC has issued rulings clarifying that in order to obtain an individual's consent,

1 a clear, unambiguous, and conspicuous written disclosure must be provided by the individual.
 2 2012 FCC Order, 27 FCC Rcd. at 1839 (“[R]equiring prior written consent will better protect
 3 consumer privacy because such consent requires conspicuous action by the consumer—providing
 4 permission in writing—to authorize autodialed or prerecorded telemarketing calls. . . .”).

5 15. In addition, The TCPA’s implementing regulation, 47 C.F.R. § 64.1200(c), provides
 6 that “No person or entity shall initiate any telephone solicitation [to] . . . [a] residential telephone
 7 subscriber who has registered his or her telephone number on the national do-not-call registry of
 8 persons who do not wish to receive telephone solicitations that is maintained by the federal
 9 government.”

10 **B. Defendant’s Robocalls to Plaintiff George Morris**

11 16. Prior to the calls at issue in this action, Plaintiff George Morris had never had any
 12 contact with Defendants. Mr. Morris has never consented in writing, or otherwise, to receive
 13 telephone calls from Defendants. Plaintiff Morris has never provided Defendants with his
 14 residential telephone number.

15 17. Mr. Morris’ residential telephone number has also been listed on the National Do
 16 Not Call Registry since at least 2011.

17 18. The following chart shows each date and time that Defendants called Mr. Morris on
 18 his residential telephone number to sell him solar panels, the phone number that Defendants used to
 19 place the calls and whether the calls were made by an artificial or prerecorded voice or a live caller:

20 **Defendants’ Calls to Plaintiff Morris**

<u>Date</u>	<u>Time</u>	<u>Number Calling</u>	<u>Type of Call</u>
10/3/2015	2:05:44 PM	(530) 378-3060	Artificial/Prerecorded Voice
10/6/2015	12:07:30 PM	(714) 782-9030	Artificial/Prerecorded Voice
10/6/2015	2:27:54 PM	(301) 804-9035	Artificial/Prerecorded Voice
10/6/2015	3:35:35 PM	(301) 804-9035	Artificial/Prerecorded Voice
10/6/2015	5:51:51 PM	(301) 804-9035	Artificial/Prerecorded Voice
10/12/2015	9:34:52 AM	(602) 687-4901	Artificial/Prerecorded Voice
10/12/2015	3:52:08 PM	(847) 429-3132	Artificial/Prerecorded Voice

1	10/17/2015	1:56:10 PM	(520) 686-5187	Artificial/Prerecorded Voice
2	10/19/2015	2:13:56 PM	(520) 686-5187	Artificial/Prerecorded Voice
3	10/20/2015	1:43:31 PM	(520) 686-5187	Artificial/Prerecorded Voice
4	10/21/2015	3:21:32 PM	(877) 373-7652	Live

5 19. In total, Defendants called Mr. Morris at least 10 times using an artificial or
 6 prerecorded voice without his prior express written consent, and once with a live caller despite the
 7 fact that his residential telephone number is on the National Do Not Call Registry.

8 20. Each time Mr. Morris answered the phone during these 11 calls, he heard a pause or
 9 dead air before anyone on the line began to speak, indicating use of an automatic telephone dialing
 10 system. The numerous impersonal calls from various numbers using an artificial or prerecorded
 11 voice also indicates that Defendants were using an autodialer to contact him.

12 21. When Mr. Morris answered these calls, or called back one of these numbers to see
 13 who was trying to contact him, he was greeted by a computer-generated voice imitating a live call
 14 center representative who identified herself as “Rochelle.” “Rochelle” told Mr. Morris that she
 15 was calling “to provide free of cost consultation on solar program with no obligation so you can
 16 have solar panels with no money out of your pocket.”

17 22. During each call, “Rochelle” robotically and with the exact same intonation asked
 18 Mr. Morris the same questions over and over again, including:

- 19 • Are you the home owner?
- 20 • Is it a single family home?
- 21 • Are there any big trees or buildings around your house that may block the sun from
 hitting your roof?
- 22 • What is your average electrical billing this year? Is it over \$100?
- 23 • What is your highest and lowest electrical bill?
- 24 • What is the name of your current electricity provider?
- 25 • What is your zip code?

26 23. When Mr. Morris asked to speak to a live person or a supervisor, “Rochelle” would
 27 either keep asking questions, laugh without responding, claim that she was a live person or hang
 28 up.

1 24. On one call, “Rochelle” stated that “a senior solar consultant will contact you
 2 shortly to provide you all the information. They may do this using an autodialer, e-mail or text
 3 message which will override any do not call registry. Would this be ok?” Mr. Morris declined to
 4 consent and asked that Defendants not call him back, but this did not stop Defendants from
 5 repeatedly calling him thereafter.

6 25. During the October 20, 2015 call from (520) 686-5187, Mr. Morris decided to
 7 engage “Rochelle” to find out once and for all who had been incessantly harassing him with
 8 unwanted calls. Not wanting to divulge any of his personal identification information, Mr. Morris
 9 gave “Rochelle” a fictitious name and address: George Martin, 3236 Santana Lane. Plaintiff
 10 Morris had never previously or since given this name or address to anyone else. The next day,
 11 when Mr. Morris received a call from (877) 373-7652, the live operator identified himself as a
 12 representative of SolarCity and asked Mr. Morris to confirm this same fictitious name and address,
 13 thus conclusively proving that all of the calls from “Rochelle” were made by SolarCity or one of its
 14 agents.

15 26. SolarCity has informed the Court that the ten calls made to Mr. Morris using an
 16 artificial or prerecorded voice were made by Defendant Lead Genesis, one of its lead generators.
 17 Documents produced to date also confirm that SolarCity obtained Mr. Morris’s phone number from
 18 Lead Genesis.

19 **C. Defendant’s Robocalls to Plaintiff Jose Albino Lucero Jr.**

20 27. Prior to the calls at issue in this action, Plaintiff Jose Albino Lucero Jr. had never
 21 had any contact with Defendants. Mr. Lucero has never consented in writing, or otherwise, to
 22 receive telephone calls from Defendants. Plaintiff Lucero has never provided Defendants with his
 23 cellular telephone number.

24 28. Mr. Lucero’s cellular telephone number has been listed on the National Do Not Call
 25 Registry for many years. He re-registered his number a year ago to make sure that it would remain
 26 on the list.

27 29. The following chart shows each date and time that Defendant SolarCity called Mr.
 28

1 Lucero on his cellular telephone number to sell him solar panels and the phone number that
 2 Defendant SolarCity used to place the calls:

3 **Defendant SolarCity's Calls to Plaintiff Lucero**

<u>Date</u>	<u>Time</u>	<u>Number Calling</u>
4/11/2016	9:39 AM	(877) 373-7652
4/11/2016	4:05 PM	(877) 373-7652
4/13/2016	4:03 PM	(877) 373-7652
4/15/2016	6:05 PM	(877) 373-7652
4/29/2016	3:53 PM	(877) 373-7652

9 30. In total, Defendant SolarCity called Mr. Lucero at least five times using an
 10 autodialer without his prior express written consent and despite the fact that his cellular telephone
 11 number is on the National Do Not Call Registry.

12 31. During two of these calls, SolarCity left voicemails for Mr. Lucero identifying
 13 itself. Mr. Lucero also called back the number of the caller and confirmed that it was SolarCity
 14 who had been calling him. During these voicemails, Mr. Lucero heard a pause or dead air before
 15 anyone on the line began to speak, indicating use of an automatic telephone dialing system. The
 16 numerous impersonal calls from various numbers using an artificial or prerecorded voice also
 17 indicates that Defendants were using an autodialer to contact him.

18 **D. Defendant's Robocalls to Plaintiff David Hall**

19 32. Prior to the calls at issue in this action, Plaintiff David Hall had never had any
 20 contact with Defendants. Mr. Hall has never consented in writing, or otherwise, to receive
 21 telephone calls from Defendants. Plaintiff Hall has never provided Defendants with his cellular
 22 telephone number.

23 33. Mr. Hall's cellular telephone number has been listed on the National Do Not Call
 24 Registry since May 27, 2009.

25 34. The following chart shows each date and time that Defendant SolarCity called Mr.
 26 Hall on his cellular telephone number to sell him solar panels, the phone number that Defendant
 27 SolarCity used to place the calls:

Defendant SolarCity's Calls to Plaintiff Hall

<u>Date</u>	<u>Time</u>	<u>Number Calling</u>
3/23/2016	7:30 PM	(877) 373-7652
3/24/2016	6:38 PM	(877) 373-7652
3/24/2016	8:47 PM	(877) 373-7652
3/25/2016	6:15 PM	(877) 373-7652
3/25/2016	6:13 PM	(877) 373-7652
3/28/2016	7:02 PM	(877) 373-7652

35. In total, Defendant SolarCity called Mr. Hall at least six times using an autodialer without his prior express written consent and despite the fact that his cellular telephone number is on the National Do Not Call Registry.

36. Each time Mr. Hall answered the phone during these 6 calls, he heard a pause or dead air before anyone on the line began to speak, indicating use of an automatic telephone dialing system. The numerous impersonal calls also indicates that Defendants were using an autodialer to contact him.

E. Defendants' Robocalls To Class Members

37. Online consumer complaints regarding Defendant's unsolicited telemarketing robocalls from these same numbers are legion:

- Got a call from josh at solar city...said they were looking for Carlos. No one in my home is named Carlos?!¹
- Keeps calling claiming that we made an inquiry into solar, but we did not. Never do business with Solar City!²
- Lead generator Solar America called today, followed soon after by a call from SolarCity using this 877 #. . . . Then told caller I'm not interested, but since then they've called 6x+ after buying leads from outfits like Solar America. The left hand at SolarCity doesn't know what the right hand is doing!!³
- I wasn't sure what this was, so I called back and sure enough it was Solar City. They tried to tell me my neighborhood homes were getting solar panels and that they were saving half of their utility bills. My neighborhood is older and for the most part the homes do not have solar panels, nor do I see them going in. So, I told them I am not interested in having a sales person come to my home and tell me all

¹ <http://800notes.com/Phone.aspx/1-877-373-7652>

² *Id.*

³ *Id.*

about solar panels. NOT INTERESTED! So, I said politely no and then hung up on them. Then, not more than 30 seconds later, I get a call from the 877 number and let it go to voice mail. They did leave a message for me to call back, which I don't plan to. I'm not sure where they got my phone number, as I didn't sign up on any website saying I was interested in their product. I will probably block their number from future calls. Don't know what else I can do.⁴

- This gal called me two times today... each time I had to say hello twice before the caller responded. It is a solar sales company. The first time this morning I asked that my number be removed as I am on the Do Not Call List. She was actually rude!!! And she did say my number would be removed immediately. But low and behold, a few hours later I received another call with the same no response to my hello for a few seconds and it was the same gal.... then insisted her spiel would not take long.... It didn't ... thanks to my click that ended the call.⁵
- I am on the National Do Not Call List, evidently it does not seem to bother these people. Why can't something be done to stop this from happening????⁶
- They called my cell and an automated system said, "I'm sorry, a representative is currently busy" and then a woman picked up and asked about me being a homeowner and that she was from some solar business. I asked her to remove me from her list and she kept asking questions, and when I told her a second time to remove me she hung up.⁷
- They called my work number and an automated system said, "I'm sorry, a representative is currently busy". I hung up before anyone came on. Repeated calls with automated system.⁸
- Another solar call I read all the posts and it's the same thing on my side⁹
- this number has called my cell phone 7 times in last 48 hrs, they leave no message, and when I went to call them back the line doesn't even ring.¹⁰
- multiple calls between 6 and 630 am¹¹
- Continuously keep calling when asked to be removed from their calling list.¹²
- I have told these people numerous times not to call me I wasn't interested I don't know how they got my number when I asked them they wouldn't tell me I told them not to call me anymore and take me off their call list and yet they still continue to call and I continue to hang up¹³

⁴ *Id.*

⁵ <http://800notes.com/Phone.aspx/1-602-687-4901>

⁶ *Id.*

⁷ <http://800notes.com/Phone.aspx/1-714-782-9030>

⁸ *Id.*

⁹ *Id.*

¹⁰ <http://800notes.com/Phone.aspx/1-530-378-3060>

¹¹ *Id.*

¹² <https://www.callercenter.com/530-378-3060.html>

¹³ <http://www.whyytheycalled.com/530-378-3060/>

- 1 • Told them to take me off the calling list. They call three to four times a day.¹⁴
- 2 • Trying to sell solar but keep telling them i dont own a home. Pls stop calling.¹⁵
- 3 • Calling me every half hour. No message left. Picked up once sounded like a
women's recorded voice but it was jumble and then it hung up. Very strange¹⁶
- 4 • This number keeps calling me¹⁷
- 5 • They are calling my work number every day, several times a day, when I pick up all
I hear is a beep and it hangs up. When I call it back it says the number is no good???
Weird¹⁸
- 6 • Yet another number that has recently started "call harassing" me and my wife. I've
received over a dozen calls from this number in the past week or so, they never
leave a message. Calls come anywhere from 7am - 930pm. It's ridiculous!¹⁹
- 7 • This number called SIX times today between 9:30am and 4:30pm. Left a message
(sounded recorded) of a female asking "How are you doing today?", then hung up.
Other sites report this as a home solar company. Since I don't know anyone who
lives in Benson AZ, I did not answer. I think I'll add this to my blocked list.²⁰
- 8 • This number (520)686-5187 has called me 4 times in 2 days, finally answered.
Asked her to stop calling my cell phone, she tells me "this isnt a cell phone that she
called and needs to speak to home owner" oh boy, Im so sick of these damn
telemarketers calling my CELL PHONE!!! Blocked list added!²¹
- 9 • Called 10 times in row after told her not interested. Within an hour 10
times.....block it.²²

CLASS ACTION ALLEGATIONS

17 38. Plaintiffs bring this action on behalf of themselves and on behalf of all other persons
similarly situated.

19 39. Plaintiffs propose the following Robocall Class definition, subject to amendment as
appropriate:

21 All persons within the United States who (a) received a non-emergency telephone call; (b)
on his or her cellular telephone or residential telephone line; (c) made by or on behalf of
any Defendant in order to promote its products or services; (d) for whom that Defendant
had no record of prior express written consent; (e) and such phone call was made with the

24 ¹⁴ *Id.*

25 ¹⁵ <http://www.whytheycalled.com/714-782-9030/>

26 ¹⁶ <http://800notes.com/Phone.aspx/1-301-804-9035>

27 ¹⁷ <http://phonenumbersdirectory.us/phone-number/301-804-9035>

28 ¹⁸ <http://whocalledchecker.com/phone-number/8474293132>

29 ¹⁹ *Id.*

30 ²⁰ <http://800notes.com/Phone.aspx/1-520-686-5187>

31 ²¹ *Id.*

32 ²² *Id.*

1 use of an artificial or prerecorded voice; (f) at any time in the period that begins four years
2 before the filing of the complaint in this action to the date that class notice is disseminated.

3 Collectively, all these persons will be referred to as the “Robocall Class.” Plaintiff Morris
4 represents, and is a member of, this proposed class. Excluded from the Robocall Class are
5 Defendants and any entities in which Defendants have a controlling interest, Defendants’ agents
6 and employees, any Judge and/or Magistrate Judge to whom this action is assigned and any
7 member of such Judges’ staffs and immediate families.

8 40. Plaintiffs also propose the following Autodialer Class definition:

9 All persons within the United States who (a) received a non-emergency telephone call; (b)
10 on his or her cellular telephone or residential telephone line; (c) made by or on behalf of
11 any Defendant in order to promote its products or services; (d) for whom that Defendant
12 had no record of prior express written consent; (e) and such phone call was made with the
use of an automatic telephone dialing system as defined under the TCPA; (f) at any time in
the period that begins four years before the filing of the complaint in this action to the date
that class notice is disseminated.

13 41. Collectively, all these persons will be referred to as the “Autodialer Class.”

14 Plaintiffs each represent, and are members of, this proposed class. Excluded from the Autodialer
15 Class are Defendants and any entities in which Defendants have a controlling interest, Defendants’
16 agents and employees, any Judge and/or Magistrate Judge to whom this action is assigned and any
17 member of such Judges’ staffs and immediate families.

18 42. Plaintiffs also propose the following National Do Not Call Class definition:

19 All persons in the United States who: (a) received more than one telephone solicitation call,
20 initiated by any Defendant to promote its products or services; (b) in a 12-month period; (c)
21 on their cellular telephone line or residential telephone line; (d) more than 30 days after
registering their telephone number(s) on the National Do Not Call Registry; and (e) at any
22 time in the period that begins four years before the filing of the complaint in this action to
the date that class notice is disseminated.

23 Collectively, all these persons will be referred to as the “National Do Not Call Class.” Plaintiffs
24 each represent, and are members of, this proposed class. Excluded from the National Do Not Call
25 Class are Defendants and any entities in which Defendants have a controlling interest, Defendants’
26 agents and employees, any Judge and/or Magistrate Judge to whom this action is assigned and any
27 member of such Judges’ staffs and immediate families.

1 43. Plaintiffs do not know the exact number of members in the proposed classes, but
2 reasonably believes based on the scale of Defendants' businesses, and the number of autodialed
3 robocalls that they received, that the classes are so numerous that individual joinder would be
4 impracticable.

5 44. Plaintiffs and all members of the proposed classes have been harmed by the acts of
6 Defendants in the form of multiple involuntary telephone and electrical charges, the aggravation,
7 nuisance, and invasion of privacy that necessarily accompanies the receipt of unsolicited and
8 harassing telephone calls, and violations of their statutory rights.

9 45. The disposition of the claims in a class action will provide substantial benefit to the
10 parties and the Court in avoiding a multiplicity of identical suits. The proposed classes can be
11 identified easily through records maintained by Defendants.

12 46. There are well defined, nearly identical, questions of law and fact affecting all
13 parties. The questions of law and fact involving the class claims predominate over questions which
14 may affect individual members of the proposed classes. Those common question of law and fact
15 include, but are not limited to, the following:

- 16 a. Whether Defendants made telephone calls to class members using an artificial or
17 prerecorded voice without their prior express written consent;
- 18 b. Whether Defendants made telephone calls to class members on the National Do Not
19 Call Registry
- 20 c. Whether Defendants' conduct was knowing and/or willful;
- 21 d. Whether Defendants are liable for damages, and the amount of such damages, and
- 22 e. Whether Defendants should be enjoined from engaging in such conduct in the
23 future.

24 47. As persons who received numerous and repeated calls on their telephone using an
25 artificial or prerecorded voice, without their prior express written consent, and despite the fact that
26 they are all on the National Do Not Call Registry, Plaintiffs assert claims that are typical of each
27 member of the classes. Plaintiffs will fairly and adequately represent and protect the interests of
28

the proposed classes, and have no interests which are antagonistic to any member of the proposed classes.

48. Plaintiffs have retained counsel experienced in handling class action claims involving violations of federal and state consumer protection statutes.

49. A class action is the superior method for the fair and efficient adjudication of this controversy. Class wide relief is essential to compel Defendants to comply with the TCPA. The interest of the members of the proposed classes in individually controlling the prosecution of separate claims against Defendants is small because the statutory damages in an individual action for violation of the TCPA are relatively small. Management of these claims is likely to present significantly fewer difficulties than are presented in many class claims because the calls at issue are all automated and the members of the classes, by definition, did not provide the prior express consent required under the statute to authorize calls to their telephones.

50. Defendants have acted on grounds generally applicable to the proposed classes, thereby making final injunctive relief and corresponding declaratory relief with respect to the proposed classes as a whole appropriate. Moreover, on information and belief, Plaintiffs allege that the TCPA violations complained of herein are substantially likely to continue in the future if an injunction is not entered.

CAUSES OF ACTION

FIRST COUNT

**KNOWING AND/OR WILLFUL VIOLATIONS OF THE TELEPHONE CONSUMER
PROTECTION ACT, 47 U.S.C. § 227, et seq.**

51. Plaintiffs incorporate by reference the foregoing paragraphs of this First Amended Class Action Complaint as if fully stated herein.

52. The foregoing acts and omissions of Defendants constitute numerous and multiple knowing and/or willful violations of the TCPA, including but not limited to each of the above-cited provisions of 47 U.S.C. § 227 *et seq.*

53. As a result of Defendants' knowing and/or willful violations of 47 U.S.C. § 227 *et seq.*, Plaintiffs and members of the proposed classes are entitled to treble damages of up to

1 \$1,500.00 for each and every call in violation of the statute, pursuant to 47 U.S.C. § 227(b)(3)(C).

2 54. Plaintiffs and members of the proposed classes are also entitled to and do seek
3 injunctive relief prohibiting such conduct violating the TCPA by Defendant in the future.

4 55. Plaintiffs and members of the proposed classes are also entitled to an award of
5 attorneys' fees and costs.

6 **SECOND COUNT**
7 **VIOLATIONS OF THE TELEPHONE CONSUMER PROTECTION ACT,**
47 U.S.C. § 227, et seq.

8 56. Plaintiffs incorporate by reference the foregoing paragraphs of this First Amended
9 Class Action Complaint as if fully stated herein.

10 57. The foregoing acts and omissions of Defendants constitute numerous and multiple
11 violations of the TCPA, including but not limited to each of the above-cited provisions of 47
12 U.S.C. § 227 *et seq.*

13 58. As a result of Defendants' violations of 47 U.S.C. § 227 *et seq.*, Plaintiffs and
14 members of the classes are entitled to an award of \$500.00 in statutory damages for each and every
15 call in violation of the statute, pursuant to 47 U.S.C. § 227(b)(3)(B).

16 59. Plaintiffs and members of the proposed classes are also entitled to and do seek
17 injunctive relief prohibiting such conduct violating the TCPA by Defendant in the future.

18 60. Plaintiffs and members of the proposed classes are also entitled to an award of
19 attorneys' fees and costs.

20 **PRAYER FOR RELIEF**

21 WHEREFORE, Plaintiffs respectfully request that the Court grant Plaintiffs and all
22 members of the proposed classes the following relief against Defendants:

23 a. Injunctive relief prohibiting such violations of the TCPA by Defendants in the
24 future;
25 b. As a result of Defendants' willful and/or knowing violations of the TCPA, Plaintiffs
26 seek for themselves and each member of the proposed classes treble damages, as
27
28

1 provided by statute, of up to \$1,500.00 for each and every call that violated the
2 TCPA;

3 c. As a result of Defendants' violations of the TCPA, Plaintiffs seek for themselves
4 and each member of the proposed classes \$500.00 in statutory damages for each and
5 every call that violated the TCPA;

6 d. An award of attorneys' fees and costs to counsel for Plaintiffs and the proposed
7 classes;

8 e. An order certifying this action to be a proper class action pursuant to Federal Rule
9 of Civil Procedure 23, establishing appropriate classes, finding that Plaintiffs are
10 proper representatives of the classes, and appointing the lawyers and law firm
11 representing Plaintiffs as counsel for the classes;

12 f. Such other relief as the Court deems just and proper.

13 **DEMAND FOR JURY TRIAL**

14 Pursuant to Federal Rule of Civil Procedure 38(b), Plaintiffs demand a trial by jury of any
15 and all issues in this action so triable of right.

17 Dated: May 25, 2016

Respectfully submitted,

18 **BURSOR & FISHER, P.A.**

19 By: /s/ L. Timothy Fisher
L. Timothy Fisher

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